



## QUALITY

B & B Fabrication will consistently provide products and services that meet or exceed the requirements and expectations of our customers. We will actively pursue ever improving quality through programs that enable each worker to do their job right the first time and every time.

## OBJECTIVES

- to provide service advice and information that is relevant and cost effective to our clients
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- to treat each client with professional ethics and "best practice management"
- to provide an excellent customer service with pride and dignity
- to understand and improve the business capacity of our clients
- to continue our own professional development to deliver contemporary services
- to provide products and services that are competitive
- to reach our goals in a timely manner
- to always be mindful of the health and well being of our partners, clients and staff

## MISSION STATEMENT

Our mission is to be synonymous with delivering the best customer service in a professional experience manner in the markets we serve, to do this B & B Fabrication will endeavour to:

- Produce the Highest quality products
- Establish and review measurable objectives and targets at relevant functions and levels of the business
- Supply "Best Practice" service and support
- Competitive pricing
- Accountability
- Deliver a flexible service that meets the client's needs
- Remain financial stable

**Signed:**      BBrewer

**Date:** 01/02/19